

Basic 9-1-1 service makes it easier to call for police, fire or ambulance if you or someone else is hurt or in danger.

Be prepared for 9-1-1

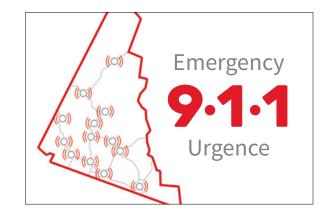
Be sure everyone in your home knows to call 9-1-1 in an emergency.

- Tell the 9-1-1 operator what community you are calling from and what kind of emergency help you need (police, fire or ambulance).
- The 9-1-1 operator will connect you to police, fire or ambulance closest to your community.
- Tell the police, fire or ambulance operator exactly where you are (use your civic address, lot number, intersection or kilometre marker).
- Answer all of the operator's questions. Remember the call taker is there to help you and your answers are important.
- Be sure your address or property identifier is clearly visible from the street.

Know when not to call

Do not call to test 9-1-1. If you call 9-1-1 by accident, stay on the line until you speak to an operator.

When there isn't an emergency, but you need to speak to RCMP, the fire department or EMS, please use your local non-emergency number, available on municipal/community websites and in the blue pages.



Visit **911yukon.ca** for information.

Other numbers

Yukon HealthLine: 8-1-1 Conservation Officer Services: 1-800-661-0408 ext. 8005

Hazardous spills: 867-667-7244

Wild fire: 1-888-798-FIRE (3473)

Your local emergency service numbers will stay in service even after 9-1-1 is in place.

